

2019 Season Ticket Holder Competition

Current as of 31 August 2018

General

1. Information on how to enter forms part of these conditions. Entry into this promotion constitutes acceptance of these terms and conditions.
2. Entry is only open to Australian residents, aged 18 and above.
3. Employees (and their immediate families) of the Promoter and agencies associated with this promotion are ineligible to enter. Immediate family means any of the following: spouse, ex-spouse, de-facto spouse, child or step-child (whether natural or by adoption), parent, step-parent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister, step-brother, step-sister or 1st cousin.
4. The promotion commences at 9.00am AEDT 7 September 2018 and closes at 11.00pm AEDT 2 December 2018 (the "**Promotional Period**").
5. To be eligible to enter, during the Promotional Period, each entrant must:
 - a. enter their full name, address, email address, and mobile number on the custom designed entry form on the STC webpage sydneytheatre.com.au/win the entrant will then be entered into the Draw (as defined in paragraph 7).
6. Only one (1) entry is permitted per person, per prize.
7. An approved computerised system will draw one (1) prize winner ("**the Winner**") per prize at 10.00am Tuesday 4 December 2018 ("**the Draw**"). The Draw will be conducted by STC at Fox Studios, 103 U9, 38 Driver Avenue, Moore Park NSW 2021. The Draw and the announcement of the Winner will be scrutinised by an independent person.

Prize One: A Trip to London

8. The Prize ("**the Prize**") includes:
 - a. **Two (2) business class return tickets to London on British Airways:**
 - Travel is valid on British Airways BA15,16, 11, 12 long-haul only
 - Prize does not cover any domestic travel within Australia
 - All taxes and surcharges will be paid by British Airways.
 - Travel to complete by 15 December 2019.
 - Travel must be booked at least 14 days prior to departure.
 - The offer is non-transferable, non-refundable and not redeemable for cash.
 - Flights are subject to availability and no open dated sectors are permitted.
 - Once the ticket has been issued, a service fee of \$A150 will be charged for any changes.
 - It is the responsibility of the prize winner to hold and carry a valid passport and any necessary visas.
 - The prize does not include any ancillary costs: these are at the winners expense.
 - Travel insurance is not included in the prize, however is strongly recommended.
 - You will be carried pursuant to the British Airways' General Conditions of Carriage (copy available at ba.com).
 - The successful applicants release the Promoter from any and all causes of action, losses, liability, damage, expense (including legal expenses) cost of charge suffered, sustained or in any way incurred by the winner as a result of any loss or damage to any physical property of the winner, or any injury to or death of any person arising out of, or related to, or in any way connected with the Promoter or the promotion.
 - b. **Six (6) night's accommodation at The Grosvenor Hotel, London**
 - The prize is 6 nights at The Grosvenor Hotel including breakfast (subject to availability).

- Transport to and from the hotel is not included in the prize and the winner must make his/her own arrangements.
- The prize does not include spending money.
- The winner of the prize and all accompanying guests must be aged 18 years old or over.
- There will be no cash alternative
- The prize must be redeemed and booked between 1st January 2019- 1st January 2020
- The prize cannot be used in conjunction with any other offer.
- By entering the competition entrants are deemed to have accepted these Terms and Conditions.
- GLH reserves the right to withhold any prize in its entirety or any element of a prize for violation of any of the Terms and Conditions.
- To the extent permissible by applicable law: 1) GLH will not be liable for any loss or damage arising out of the winners' use or enjoyment of the prize; 2) the winner acknowledges that GLH accepts no responsibility whether directly or indirectly for any claims whatsoever arising in respect of the prizes provided by any third party providers and any sponsors.
- All personal information is held and used by us in accordance with our Privacy Policy and Cookie Policy which are available on request or on the hotel's website.
- This competition is run by Sydney Theatre Company with its registered office at Fox Studios Australia 103 U9 38 Driver Avenue, Moore Park NSW 2021 | PO Box 777 Millers Point NSW 2000. This competition is not run by GLH.

c. A Theatre Tokens voucher worth two hundred (200) pounds

- For full T's & C's please see the website at <https://www.theatretokens.com/terms-of-sale>

d. a Dishoom restaurant voucher worth one hundred (100) pounds

- For full T's & C's please see the website at <http://www.dishoom.com/gifting/>

9. The total Prize value is \$21,082.27
10. The Promoter reserves the right to substitute any component of the Prize for a component of equal value at the Promoter's sole discretion.
11. All additional expenses incurred are not included in the Prize and are the responsibility of the Winner.
12. The Winner may redeem/use the Prize during 2019, and travel must be complete by 15 December 2019. Validity dates for prize components are included on the prize vouchers.
13. The Prize cannot be gifted to other persons in lieu of a Winner not being able to redeem the Prize.

The Promoter is Sydney Theatre Company, Fox Studios, 103 U9, 38 Driver Avenue, Moore Park NSW 2021, Phone 9250 1700. LTPS/18/26846. Electronic random generation system: random.org.

Prize Two: Brisbane

14. The Prize ("the Prize") includes:
 - a. **A five hundred (500) dollar voucher for flights from Stage and Screen Travel Services**
 - Once booked, the voucher is non-refundable.
 - The voucher is non-exchangeable.
 - The voucher has no cash value.
 - b. **Two (2) nights stay at the Adina Apartment Hotel Brisbane**
 - Accommodation will be in a single, double or twin room, for two (2) consecutive nights at Adina Apartment Hotel Brisbane.

- The prize covers the room rate only, with any additional costs, including travel to and from the hotel, parking, and any in-room or ancillary costs the responsibility of the prize-winner.
 - Bookings are subject to availability and blackout dates may apply to seasonal periods, public holidays and any special events periods.
 - The Adina Apartment Hotel Brisbane prize will be issued as a gift certificate, valid for one year from the date of issue.
 - This prize is not transferable and cannot be exchanged for cash or other goods and services.
- c. **A one hundred (100) dollar voucher for tickets to a show at the Brisbane Powerhouse**
- Brisbane Powerhouse will endeavour to provide tickets for the preferred date and time of the Winner, but an exact date and time cannot be guaranteed.
 - Tickets are non-refundable and non-transferable.
 - This voucher is valid for a year from 2 December 2018.
- d. **A two hundred (200) dollar voucher for Aria Restaurant Brisbane**
- For full T's & C's please see the website at <https://shop.ariabrisbane.com.au/1/126/all-products/P-gift-certificate>
15. The total Prize value is \$1,850.
16. The Promoter reserves the right to substitute any component of the Prize for a component of equal value at the Promoter's sole discretion.
17. All additional expenses incurred are not included in the Prize and are the responsibility of the Winner.
18. The Winner may redeem/use the Prize during 2019. Validity dates for prize components are included on the prize vouchers.
19. The Prize cannot be gifted to other persons in lieu of a Winner not being able to redeem the Prize.

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Drawing

20. The Winner will be notified by telephone and email on Tuesday 4 December 2018 and will be published on the STC website on the same day sydneytheatre.com.au/win
21. The Promoter reserves the right, at any time, to verify the validity of entries and entrants (including an entrant's identity, and place of residence) and to disqualify any entrant who submits an entry that is not in accordance with these Terms and Conditions or who tampers with the entry process. Errors and omissions will be accepted at the Promoter's discretion. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.
22. Incomplete or indecipherable entries will be deemed invalid.
23. If there is a dispute as to the identity of an entrant, the Promoter reserves the right, in its sole discretion, to determine the identity of the entrant.
24. The Promoter's decision is final and no correspondence will be entered into.
25. The Prize must be taken together with, and on the same day as the Event.
26. The Promoter takes no responsibility for the variations in Prize values.
27. The Prize is not transferable or exchangeable and cannot be taken as cash, unless otherwise specified.
28. If the Prize is unclaimed, an unclaimed prize draw ("**the Unclaimed Prize Draw**") may take place on Wednesday 2 January 2019 at STC Fox Studios, 103 U9, 38 Driver Avenue, Moore Park NSW 2021. The Unclaimed Prize Draw will be conducted in the same manner as the Draw as provided in clause 7 of these Terms and Conditions. The Winner of such Unclaimed Prize Draw) will be notified by phone and email within two (2) working days of the Unclaimed Prize Draw, and will be published on the STC website sydneytheatre.com.au/win within the same timeframe.
29. The Winner consents to the Promoter (and other third parties associated with the event) using the Winner's name, likeness, image and/or voice (including photograph, film and/or recording of the same) in any media for an unlimited period without

- remuneration for the purpose of promoting this promotion (including any outcome), and promoting any products manufactured, distributed and/or supplied by the Promoter.
30. If this promotion is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Promoter, including but not limited to technical difficulties, the postponement or cancellation of the Event, unauthorised intervention or fraud, the Promoter reserves the right, in its sole discretion, to the fullest extent permitted by law (a) to disqualify any entrant, or (b) to modify, suspend, terminate or cancel the promotion, as appropriate.
 31. Nothing in these Terms and Conditions limits, excludes or modifies or purports to limit, exclude or modify the statutory consumer guarantees as provided under the Competition and Consumer Act, as well as any other implied warranties under the ASIC Act or similar consumer protection laws in the States and Territories of Australia (“**Non-Excludable Guarantees**”). Except for any liability that cannot by law be excluded, including the Non-Excludable Guarantees, the Promoter (including its respective officers, employees and agents) excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of the promotion.
 32. Except for any liability that cannot by law be excluded, including the Non- Excludable Guarantees, the Promoter (including its respective officers, employees and agents) is not responsible for and excludes all liability (including negligence), for any personal injury, or any loss or damage (including loss of opportunity), whether direct, indirect, special or consequential, arising in any way out of:
 - a. any technical difficulties or equipment malfunction (whether or not under the Promoter’s control);
 - b. any theft, unauthorised access or third party interference;
 - c. any entry that is late, lost, altered, damaged or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter;
 - d. any variation in Prize value to that stated in these Terms and Conditions;
 - e. any tax liability incurred.
 33. As a condition of accepting the Prize, the Winner must sign any legal documentation as and in the form required by the Promoter and/or prize suppliers in their absolute discretion, including but not limited to a legal release and indemnity form and any STC entry conditions.
 34. The Promoter collects the entrant’s personal information in order to conduct the promotion and for the other purposes set out in the Promoter’s Privacy Policy. In order to conduct the promotion the Promoter may disclose such information to third parties including but not limited to agents, employees and service providers assisting with this promotion. Some of these parties may be located outside of Australia, including in the United States. Entry is conditional on providing this information. The Promoter may, if the entrant has opted in, and, unless otherwise advised, use the information provided for promotional, marketing, publicity, research and profiling purposes, including sending electronic messages or telephoning the entrant in accordance with the Promoter’s privacy policy at <https://www.sydneytheatre.com.au/privacy-policy>
 35. Entrants should direct any request to access, update or correct information, or to opt out of further communications to the Promoter’s Privacy Officer using the contact information provided within the Promoter’s Privacy Policy.
 36. All entries become the property of the Promoter.
 37. These conditions constitute the entire agreement of the parties relating to the entry and the conduct of the competition.

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